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LETTER FROM THE CHIEF

The following document outlines the response and accomplishments of the Reading Fire Department over the past year. As a department, we strive to provide the best possible service to the City of Reading and the Village of Arlington Heights. We work closely with the community, businesses and schools to make Reading and the Valley area a safe, comfortable place to live and work.

I would like to thank every member for their professionalism and dedication to the department. Our members continue to provide services above those typical of other departments, and are held in high regard among their peers. They are devoted and committed to providing the best care and service to our community. I would like to thank Assistant Chief Paul Gallo for compiling the data and providing the formatting for this report.

I wish to thank Mayor Bemmes, his administration, Reading City Council and the Village of Arlington Heights for their continued confidence and support of the department. This support is critical to our continual progression; making the Reading Fire Department one of the finest in the region.

Respectfully submitted,

Todd A. Owens
Fire Chief

MISSION

The mission of the Reading Fire Department is to protect life, property, and the environment.

We will accomplish this with professional, knowledgeable, and dedicated personnel, using the allocated resources efficiently.

We pledge to deliver the highest quality of emergency medical services, fire suppression, public education and fire prevention to meet the needs of our community.

VALUES

Honor: The honor to serve the community. Earning and maintaining the respect of the community- to be held in high regard; integrity; virtue; completeness; wholeness; honesty and sincerity.

Pride: The satisfaction of being the best we can be; quality work and performance; customer satisfaction.

Teamwork: Working together toward common goals; sharing responsibility; looking out for each other; respect; trust and cooperation. Developing ourselves individually for the benefit of the team.
ADMINISTRATIVE STAFF
Todd A. Owens, Fire Chief
Paul M. Gallo, Assistant Fire Chief

SHIFT 1
Lt. Eric Fischesser
FF/P Tyler Strole
FF/P Paul Naehring
FF/P Brian Vaughn

SHIFT 2
Lt. Todd Burwinkel
FF/P Dan Kunkel
FF/P Dan Wattenhofer
FF/P Andy Dishon

SHIFT 3
Lt. Ryan Androne
FF/P Kit Kretschmar
FF/P Mike Hardewig
FF/P Bruce Thompson

CAREER STAFF

PART-TIME STAFF
FF/E Anthony Dryden
FF/E Robert Green
FF/E Christopher Poedtke
FF/E Caleb VonLehmden
FF/P Zach Booth
FF/E Alex Wallace
FF/P Patrick Benson
FF/E Hunter Morgan
FF/E Kelly Stickney
FF/E Brayden Young
FF/E Erin Chuck

PAID ON-CALL STAFF
FF/E Cory Barney
FF/P David Kimble
FF/E Mark Pitocco
FF/E Paul Ulrich
FF/P Patrick Jennings

Providing You Professional Service Since 1967
Customer Testimonials

“A very big thank you to the Reading Ambulance team for getting me to Jewish Hosp. during my COPD episode...” - Reading Resident

“I am very thankful for the Reading Life Squad. They have saved my life on 2 occasions. They are very professional.” - Reading Resident

“Big shout out to our fire chief (or whoever was driving the white fire SUV this morning) for stopping to talk to my three year old and giving him a fire hat while we were out on a walk. My son is obsessed with fire trucks and fire men and you made his day! He wore his hat the entire walk home and just now took it off! Thanks again for making his day!” - Facebook Post

“The Girl Scouts truly appreciate this class...Reading FD has always done a fantastic job. Thank you!” - CPR participant

“I just wanted to let you know what an amazing job Reading Fire Department did...they went above and beyond helping our staff in a very difficult and hectic situation.” – Bethesda North nurse

“Just a note to say thank you for the help and care my husband received during his illness. It’s a comfort knowing Reading has a great fire department and paramedic team like yours.” – Reading Resident

“We want to thank you so much for all of your help!” – Apartment Building Owner
Accomplishments

- Received $3,575 grant from the Ohio Department of Public Safety (EMS) for EMS supplies and equipment.
- Received $11,836 grant from the BWC for firefighting hoods, gloves and turnout gear extractor.
- Received $72,000 grant from FEMA AFG grant for two LP15’s.
- FF/E Rob Singer was awarded the Reading Chamber of Commerce Firefighter of Year.
- Received grant from BWC for the purchase of a Stryker Power Cot.
- Purchased new portable radios and charger for L84.
- Purchased and installed automatic external defibrillators at the pool and Haffey Fieldhouse.
- Received new high-visibility coats for all members from Reading Fire Department Inc.
- Participated in the following Community Activities:
  - Clean-Up Reading
  - Memorial Day Parade
  - National Night Out
  - Reading Band Boosters Fundraiser —Ride on a fire truck to school
  - Christmas tree lighting
2018 Expenses

FD Expenses Trendline

- Personnel: $2,293,783 (95%)
- Fire Ops: $76,730 (3%)
- EMS Ops: $38,560 (2%)
- Other: $12,697 (0%)
Call volume increased **1.2%** from 2017. **2018 was a record setting year for the number of incidents.**

The average number of calls per day in 2018 was **6.4**. The busiest day in 2018 was 15 incidents which occurred on June 27th. There were 4 days with 14 incidents.

When 2018 is compared to 2014, total calls have increased **12.2%**. When fire and EMS calls are calculated separately, fire calls decreased **21%** and EMS calls increased **22%**. The average number of calls for this 5 year period is **2199**.

*2014 Activity*

- Dryer fire on East Columbia Ave.
- Stove fire on Koehler Ave.
Type of Alarm Summary

Our Fire Department takes great pride in being a progressive Advanced Life Support organization. Our paramedic unit, engine company, and ambulances all have Advanced Life Support capabilities. Our engine crew sometimes provides first response on EMS incidents to ensure rapid response and optimal care to our citizens.

The majority of our call volume is responding to emergency medical incidents. This accounts for 80% of our run volume. Reading Fire Department employs 14 full-time firefighter/paramedics, 16 part-time firefighter/EMTs, and 1 paid-on-call firefighter/EMT’s.

Approximately 80 percent of all calls are medical.
2018 Activity

Incident Response Zone

WEST of RR Tracks
EMS: 34.5%
Fire: 21.0%

NORTH of RR Tracks
EMS: 8.8%
Fire: 3.3%

Arlington Heights
EMS: 13.5%
Fire: 3.9%

Out of Town
EMS: 4.6%
Fire: 47.5%

EAST of RR Tracks
EMS: 38.4%
Fire: 24.1%

City of Reading Fire Department
1. 59% of the aid given is coded “dispatched and cancelled enroute.” This means a unit is dispatched, but is cancelled prior to arrival.

2. Reading gave mutual aid for EMS 32 times more than it received EMS aid. 26% of the aid given was coded “dispatched and cancelled enroute.”

2. S283 (back-up squad) was able to make 90% of its responses in 2018. This was up from 86% in 2017.
Fires and Fire Losses by Major Property Use

<table>
<thead>
<tr>
<th>Property Use</th>
<th>2017 # of Fires</th>
<th>2017 Estimated $ Loss</th>
<th>% of $ Loss</th>
<th>2018 # of Fires</th>
<th>2018 Estimated $ Loss</th>
<th>% of $ Loss</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residential (single/multi, mobile, apartment)</td>
<td>6</td>
<td>30,800</td>
<td>68.8%</td>
<td>9</td>
<td>123,850</td>
<td>66.9%</td>
</tr>
<tr>
<td>Non Residential (school, church, business, restaurant, storage)</td>
<td>1</td>
<td>5,000</td>
<td>11.2%</td>
<td>4</td>
<td>52,750</td>
<td>28.5%</td>
</tr>
<tr>
<td>Vehicles (auto, truck, bus, construction)</td>
<td>4</td>
<td>8,200</td>
<td>18.3%</td>
<td>6</td>
<td>8,100</td>
<td>4.4%</td>
</tr>
<tr>
<td>Outside (brush, grass, rubbish, outside fires with value)</td>
<td>16</td>
<td>0</td>
<td>0%</td>
<td>15</td>
<td>250</td>
<td>0.1%</td>
</tr>
<tr>
<td>Other</td>
<td>2</td>
<td>800</td>
<td>1.8%</td>
<td>1</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td>Total</td>
<td>29</td>
<td>44,800</td>
<td>100%</td>
<td>35</td>
<td>184,950</td>
<td>100%</td>
</tr>
</tbody>
</table>

Fire Loss and Property Saved

Total Loss $185,970

Total Saved $2,721,080

Large Loss Fires

<table>
<thead>
<tr>
<th>Address</th>
<th>Dollar Loss</th>
<th>Shift</th>
<th>Alarms</th>
</tr>
</thead>
<tbody>
<tr>
<td>2424 E Galbraith Rd.</td>
<td>$85,000</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>8501 Reading Rd.</td>
<td>$50,000</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>106 Koehler Ave.</td>
<td>$33,000</td>
<td>2</td>
<td>1</td>
</tr>
</tbody>
</table>
Structure Fires
Area of Origin and Cause of Ignition

Structure fires originated in the following areas: cooking area, bathroom, laundry area, bathroom and sales area.

Unintentional fires was the greatest cause of ignition for structure fires at 67%.

Summary of Structure Fire Causes

Civilian and Firefighter Injuries

Structure fire on Koehler Ave.

Structure fire on Reading Rd..

Structure fire on Koehler Ave.

Structure fire on Reading Rd.
### PATIENT AGE GROUP

<table>
<thead>
<tr>
<th>Age Group</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>0 to 9</td>
<td>2.0%</td>
</tr>
<tr>
<td>10 to 19</td>
<td>5.1%</td>
</tr>
<tr>
<td>20 to 29</td>
<td>10.7%</td>
</tr>
<tr>
<td>30 to 39</td>
<td>13.3%</td>
</tr>
<tr>
<td>40 to 49</td>
<td>12.0%</td>
</tr>
<tr>
<td>50 to 59</td>
<td>16.8%</td>
</tr>
<tr>
<td>60 to 69</td>
<td>15.6%</td>
</tr>
<tr>
<td>70 to 79</td>
<td>11.1%</td>
</tr>
<tr>
<td>80 to 89</td>
<td>10.5%</td>
</tr>
<tr>
<td>90 to 100</td>
<td>2.8%</td>
</tr>
</tbody>
</table>

### Transport Destinations

- Jewish: 39%
- Bethesda North: 22%
- UC: 8%
- Good Sam: 3%
- Christ: 3%
- Other: 3%
- No Transport: 19%
In 2018, the highest number of fire incidents occurred in August.

In 2018, the highest number of EMS incidents occurred in January (9.7%) followed by September (9.7%).
The Reading Fire Department Response Standards specify the minimum criteria needed to effectively and efficiently deliver fire suppression and emergency medical services. The Response Standard was updated in 2018 to 7 minutes and 30 seconds (1:30 for call handling, 2:00 for turnout and 4:00 for travel) for all EMERGENT responses within the response area. 81% of the EMS responses and 76% of the fire responses were made within 7 minutes and 30 seconds.

**Number of Overlapping Incidents**

Overlapping incidents are when multiple incidents occur at the same time. This happened 19% of the time during 2018. 17.2% of those were 2 overlapping incidents, 1.6% were 3 overlapping incidents, and .2% were 4 overlapping incidents.
Incidents By Day of Week

<table>
<thead>
<tr>
<th>Day</th>
<th>Incidents</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sunday</td>
<td>319</td>
</tr>
<tr>
<td>Monday</td>
<td>346</td>
</tr>
<tr>
<td>Tuesday</td>
<td>358</td>
</tr>
<tr>
<td>Wednesday</td>
<td>312</td>
</tr>
<tr>
<td>Thursday</td>
<td>360</td>
</tr>
<tr>
<td>Friday</td>
<td>331</td>
</tr>
<tr>
<td>Saturday</td>
<td>359</td>
</tr>
</tbody>
</table>

Incidents By Time of Day

- EMS Incidents
- Fire Incidents
Training

Reading Fire Department is committed to providing the citizens of the City of Reading and the Village of Arlington Heights with a highly trained fire and EMS department. Members are sent for specialized training regularly throughout the region.

On a regular basis, our firefighters train with other valley fire departments to maintain familiarity with each other and increase on-scene performance and safety. In 2018, the department’s personnel logged a total of 2699.5 hours of training, a decrease of 23.6 percent from the previous year.

Firefighters participate in company level and multi-company training evolutions and exercises. This emphasizes teamwork and coordination during emergency incidents requiring multi unit responses.

Numerous personnel attained various certifications from the State of Ohio:

- Paramedic 2
- Firefighter II 1
- Live Fire Instructor 5

<table>
<thead>
<tr>
<th>2018 TRAINING SUMMARY</th>
</tr>
</thead>
<tbody>
<tr>
<td>Training Sessions Held</td>
</tr>
<tr>
<td>Member Attendance</td>
</tr>
<tr>
<td>Total Hours</td>
</tr>
</tbody>
</table>
Inspections

- General Inspections: 129
- General Reinspections: 6
- Company Inspections: 97
- Company Reinspections: 67
- Misc Inspections: 336

Violations Found

- Precautions Against Fire: 27%
- Fire Protection Systems: 22%
- Means of Egress: 21%
- Building Services: 19%
- No Violations Found: 8%
- Administration/Other: 3%

Public Education Contacts

- Safety Talks/School Visits: 128
- CPR Classes: 1105
NEW MEMBERS
Andy Dishon and Dan Wattenhofer were hired as career firefighter/paramedics. Michael Stickney and Brayden Young were hired as a part-time members.

PROMOTIONS
FF/P Todd Burwinkel was promoted to Lieutenant on May 13, 2018.

RETIRED
Lt. Tom Grau retired on May 12, 2018 after 34 years of service.
Ed VonLehmden retired on September 29, 2018 after 18 years of service.

OTHER PERSONNEL ACTIONS
Part-Time members resigning: Eric Halpin, Lindsey Potter, Larry Reynolds, Paid On-Call members resigning: David Davis.

SERVICE AWARDS
FF/P Dan Kunkel —30 years

2018 Awards/Honors
FIRE OFFICER OF THE YEAR
CAREER FIREFIGHTER OF THE YEAR
PART-TIME/PAID-ON-CALL FIREFIGHTER OF THE YEAR

Assistant Fire Chief
Paul Gallo

Firefighter/Paramedic
Tyler Strole

Firefighter/EMT
Christopher Poedtke