
FREQUENTLY ASKED QUESTIONS

Is my information private?

YES! Your info cannot be seen by government workers or private vendors. Information only appears when a 9-1-1 call is made.

Did I sign up for Alert HC or Alert Reading?

BOTH! The City of Reading has partnered with Alert HC to send community emergency alerts. But, YOU can decide what alerts you wish to receive.

Can I include more than one address in the system?

YES! Include as many addresses in the system as you would like. Consider including your home, work, child's school, parents' home, etc.



CONTACT US

City of Reading
www.readingohio.org
513-733-3725



Hamilton County Emergency
Management & Homeland
Security Agency
www.hcready.org
513-263-8200



Hamilton County
Communications Center
513-825-2280



Sign up for Alert HC &
Smart911 at: www.alerthc.org



ALERT READING

WWW.ALERTHC.ORG

*In partnership with
Alert Hamilton County*

TO SIGN UP:

1. Go to www.ALERTHC.org
2. Register your address & contact information.
3. Opt-in to severe weather alerts & emergency info.
4. Choose how you want to get alerts.
5. Fill out Smart911 Safety Profile.

SMART911

Give life-saving, important information to 9-1-1 call takers & first responders when they need it most!

When a 9-1-1 call is made from a phone registered to a Safety Profile, 9-1-1 call takers can send important info to first responders.

What Can You Include?

- Family Member Information
- Contact Information
- Home Access Information
- Pet Information
- Vehicle Information
- Medical History
- Access & Functional Needs Information



ALERT HC/READING

Get severe weather alerts & warnings and emergency information in Hamilton County & specifically for the City of Reading.

Alert HC & Alert Reading will contact users by text message, email & even voice call about life-safety information.

